



transport

Department:
Transport
Province of KwaZulu-Natal

MEDIA STATEMENT

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MEC KAUNDA LAUNCHES CAMPAIGN TO IMPROVE SERVICE DELIVERY IN LICENCING CENTRES

The KwaZulu-Natal MEC for Transport, Community Safety and Liaison, Mxolisi Kaunda launched a massive campaign to speed up service delivery in the departments falling under his portfolio.

The MEC kick-started the campaign by visiting the Pinetown Driver Licence Testing Centre to assess the processes of issuing learners and drivers' licences. This visit also attended broadly issues of service delivery and licencing fraud and corruption.

During the visit, MEC Kaunda vowed that the department will move with speed in addressing long queues in the licencing centres, which are occasioned by the poor connectivity of the eye testing and license issuing machines with the national system.

Kaunda also warned both the departmental officials and members of the public against fraud and corruption in the issuing of learners and drivers licences. "As the department, we are going to clamp down on fraud and corruption as part of building a new generation of drivers – who respect the rule of law. Members of the public who are bribing our officials will also not be spared from this exercise," said Kaunda.

The MEC has commitment to return to the centre to check if all the challenges and interventions to speed up service delivery have been addressed. Already there is a Departmental Task Team assigned by the Head of Department to conduct assessment in all DLTC's in the province.

"One of the commitments I made during the budget speech was to improve service delivery in both departments that I am leading hence we have introduced an internal service delivery initiative dubbed "Operation Take Your Position For Excellence". With this operation, we are saying that long queues and dysfunctional equipment in our service points must be a thing of the past, said Kaunda.

Kaunda will also be visiting police stations in the province to assess their functionality.

Ends.

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